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SERIAL NUMBER 10/616,006	FILING OR 371(c) DATE 07/09/2003 RULE	CLASS 704	GROUP ART UNIT 2626	ATTORNEY DOCKET NO. 9432-000241	
APPLICANTS Luca Rigazio, Santa Barbara, CA; Patrick Nguyen, Santa Barbara, CA; Jean-Claude Junqua, Santa Barbara, CA; Robert Boman, Thousand Oaks, CA;					
** CONTINUING DATA ***** ** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 10/02/2003					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <u> </u> Examiner's Signature <u> </u> Initials		STATE OR COUNTRY CA	SHEETS DRAWING 6	TOTAL CLAIMS 40	INDEPENDENT CLAIMS 2
ADDRESS 27572					
TITLE Speech data mining for call center management					
FILING FEE RECEIVED 1110	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		